



TREASURY NEWS RELEASE

NEW JERSEY DEPARTMENT OF THE TREASURY

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To Protect Public Health, Treasury Announces Limited Closure of Various Offices Serving Walk-In Clientele

Assistance can still be obtained online or via phone for Taxation, Pensions & Benefits, business applications and various certification services that are impacted

(TREASURY) – In order to protect public health, the Department of the Treasury on Wednesday announced the limited closure of a number of its offices that serve walk-in clientele while divisions work to review and revise existing protocols.

The offices are expected to be closed through at least March 31, with an anticipated reopening of April 1. Taxpayers, individuals, and businesses will still be able to access these services online, over the phone, or through the mail during these limited closures.

Updates and announcements on re-openings will be posted on Treasury's [homepage](#), [Facebook](#), and [Twitter](#), as well as each division's sites.

The following Treasury offices will be temporarily closed to walk-ins, but can still be accessed through alternative methods:

DIVISION OF TAXATION

The Division of Taxation's seven regional information centers (RICs), including its Trenton walk-in office, are closed to the public as a precautionary measure through at least March 31. Taxpayers are encouraged to use the following avenues as alternatives for the time being:

- Anyone who typically drops off tax forms, correspondence, or payments, is asked to mail the documents to the address printed on the form, notice, or voucher.
- Visit [Taxation's webpage](#) for information on payment, filing, forms, publications, license renewals, and answers to Frequently Asked Questions.
- Taxation's call center remains open for general tax assistance at: 609-292-6400.
- For questions regarding the Senior Freeze property tax reimbursement, call: 1-800-882-6597.
- For questions regarding Homestead Benefit programs please call: 1-888-238-1233.

The division will also post updates and announce re-openings on its [webpage](#), as well as on [Facebook](#) and [Twitter](#), as information becomes available.

DIVISION OF PENSIONS AND BENEFITS

The Division of Pensions and Benefits' Office of Client Service is suspending all reception desk services and in-person counseling as a precautionary measure through at least March 31. Members who have scheduled interviews will be contacted directly and offered alternative counseling arrangements. All other members are encouraged to use the following avenues as alternatives for the time being:

- Visiting the Division of Pensions and Benefits [website](#);
- Contacting the division's call center at: (609) 292-7524; or
- Emailing the division through its [online portal](#).

The division will also post updates and announce re-openings on its [webpage](#), as well as on [Facebook](#) and [Twitter](#), as information becomes available.

DIVISION OF REVENUE AND ENTERPRISE SERVICES

All walk-in service at the Division of Revenue and Enterprise Service's Trenton office will be closed to the public as a precautionary measure through at least March 31. Individuals and business representatives are encouraged to use the following avenues as alternatives for the time being:

- General inquiries can be directed to the division's online [e-mail portal](#).
- Inquiries can also be directed to the division's Customer Service Center at: (609) 292-9292.
- Many services, including but not limited to business filings, uniform certification applications, apostille certifications, notary public applications, and some records requests, are available [online](#).
- Filings and records requests submissions can be done through the secure drop box at the division's Trenton office, located at 33 W State St, Trenton, 5th floor.
- Anyone who relies on paper processing services should send work orders to the division at the mail-in addresses listed on the paper forms or their corresponding instructions.
- Visit the division's [website](#) for a full list of options.

